

Disclaimer.

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Disclaimer

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Privacy notice

We find data privacy very important. Please read here how we process and protect your personal data.

Who is the controller of your personal data?

The Dutch company Viable BV (Lijsterlaan 29, 1971 KT, IJmuiden) is the controller of the personal data you submit to us and responsible for your personal data under applicable data protection law.

Where do we store your data?

The data that we collect from you is stored within the European Economic Area ("EEA").

Who can access your data?

Your data may be shared within Viable BV. Viable acts as the personal data processor and administrator. We never pass on, sell or swap your data for marketing purposes to third parties outside Viable for marketing purposes. Data that is forwarded to third parties, is only used to provide you with our services.

What is the legal ground for processing?

For every specific process of personal data we collect from you, we will inform you whether it

is an obligation to provide the personal data and possible consequences if you choose not to.

What are your rights?

Right to access:

You have the right to request information about the personal data we hold on you at any time. You can contact us per email in case of any requests regarding this.

Right to portability:

Whenever Viable processes your personal data, by automated means based on your consent or based on an agreement, you have the right to get a copy of your data transferred to you or to another party. This only includes the personal data you have submitted to us.

Right to rectification:

You have the right to request rectification of your personal data if the information is incorrect, including the right to have incomplete personal data completed.

Right to erasure:

You have the right to erase any personal data processed by Viable at any time except for the following situations:

you have an ongoing matter with our company

you have an open order which has not yet been shipped or partially shipped

you have an unsettled debt with Viable, regardless of the payment method

if you are suspected or have misused our services within the last four years

if you have made any purchase, we will keep your personal data in connection to your transaction for book-keeping purposes

Your right to object to processing based on legitimate interest:

You have the right to object to processing of your personal data that is based on Viable's legitimate interest.

Your right to object to direct marketing:

You have the right to object to direct marketing, including profiling analysis made for direct marketing purposes. You can opt out from direct marketing by following the instructions in any Viable marketing emailing.

Right to restriction:

You have the right to request that Viable restricts the process of your personal data under the following circumstances:

if you object to a processing based on a Viable legitimate interest, Viable shall restrict all processing of such data pending the verification of the legitimate interest.

if you have claim that your personal data is incorrect, Viable must restrict all processing of such data pending the verification of the accuracy of the personal data.

if the processing is unlawful you can oppose the erasure of personal data and instead request the restriction of the use of your personal data instead.

How can you exercise your rights?

We take data protection very seriously and therefore we are dedicated to handle your requests in relation to your rights stated above. You can reach us at contact@viable-creation.com.

Right to complain with a supervisory authority:

If you consider Viable to process your personal data in an incorrect way you can contact us. You also have the right to raise a complaint to a supervisory authority.

Updates to our Privacy Notice:

The latest version of the Privacy Notice is always available on our website.

Cookies

A cookie is a small text file that is saved to, and, during subsequent visits, retrieved from your computer or mobile device. If you use our website, we will assume that you agree to the use of such cookie.

How do we use cookies?

We use cookies to collect statistics in analysis tools (Google Analytics) to optimize our site.

How long do we save your data?

You can easily erase cookies from your computer or mobile device using your browser. For instructions on how to handle and delete cookies please look under "Help" in your browser. You can choose to disable cookies, or to receive a notification each time a new cookie is sent to your computer or mobile device. Please note that if you choose to disable cookies, you will not be able to take advantage of all our features.

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